

CHARLOTTESVILLE AREA TRANSIT

FIXED-ROUTE BUS & MICROCAT SERVICES

TRANSIT IN CHARLOTTESVILLE.



CAT OVERVIEW

Providing fare-free public transit to Charlottesville and Albemarle County via three main services:

- **Fixed-Route Service: 42 Fixed-Route Buses**
 - Regular, scheduled buses connecting key areas and hubs like UVA and the Downtown Transit Center.
- **MicroCAT Microtransit: 8 Vehicles (Albemarle County Only)**
 - On-demand service within designated areas, connecting riders to fixed routes and offering flexible, easy travel.
- **Pupil School Transportation:**
 - Safe, reliable transit for Charlottesville City Schools - daily commutes, field trips, and summer programs.



Number of Authorized Transit Employees:

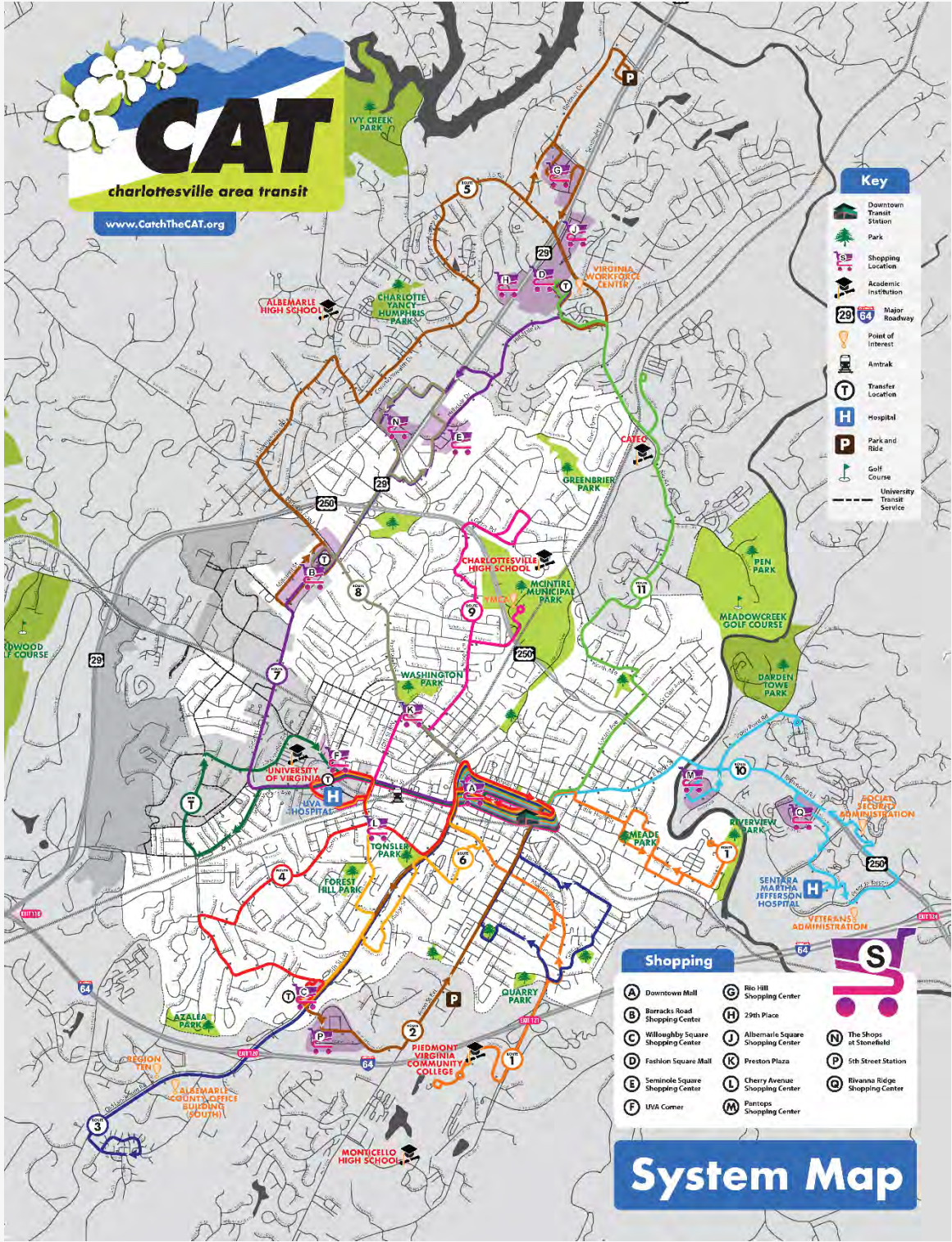
107 Full Time

- 66 FT Operators
- 8 Supervisors
- 4 Customer Service Representatives
- 6 Mechanics
- 6 Bus Cleaners
- 1 Safety, Security and Training Coordinator
- 16 Admin Staff

30 Temp/Seasonal

- 27 PT Relief/Seasonal Operators
- 1 Customer Service Representative
- 1 Transit Lead Operator (Relief)
- 1 Intern

SERVICE AREA MAPS

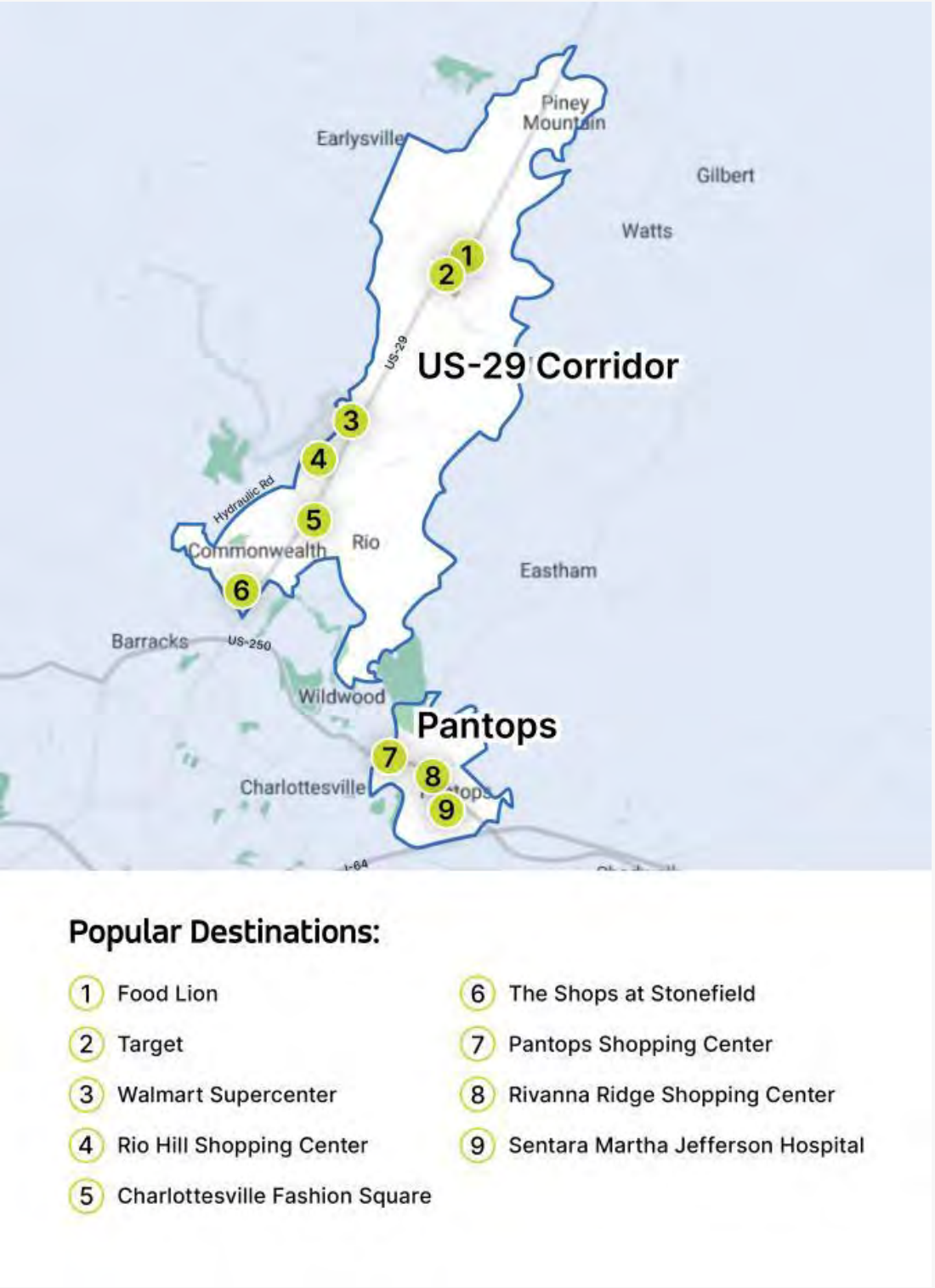


CAT Fixed-Routes (Left)

- Services Charlottesville and parts of Albemarle County.
- Reaches key locations such as UVA, local hospitals, the downtown mall, and other popular shopping centers.
- Serves routes that go to Pantops, Walmart, Fashion Square, or any other stops in the MicroCAT service area for easy transfers.

MicroCAT (Right)

- Services the US-29 Corridor & Pantops areas.
- Reaches key locations such as the airport, medical centers, and popular shopping centers.
- Can take you to many fixed-route stops such as Walmart, Pantops and Fashion Square Mall for easy transfers.



FIXED-ROUTE SERVICE

- **What It Is:**

- CAT operates 12 routes, including our downtown trolley, providing fare-free public transit across Charlottesville and parts of Albemarle County.

- **Key Features:**

- Downtown Transit Station (DTS):
 - Main hub for route connections and rider services.
 - Offers smooth transfers across most routes throughout the day.

- **ADA Accessible:**

- All buses include wheelchair ramps and bike racks.

- **Coverage and Ridership:**

- FY24 – 1,353,060
- FY23 – 1,147,018
- FY22 – 1,156,514
- FY21 – 617,010
- FY20 – 1,323,176



FIXED-ROUTE Budget Development – FY26

FY26 Service Projection - Estimated Splits between City and County Service and Costs

Route	Route Name	Round Trip Route Distances			Route Revenue Hours			City Hours and Costs			County Hours & Costs			Total Cost
		Total	City	County	Weekday	Saturday	Annual	Percentage	Hours	Cost	Percentage	Hours	Cost	
1	PVCC & Woolen Mills	11.73	8.87	2.86	19.22	0	4,901	76%	3,724	\$420,402	24%	1,176	\$132,759	\$553,161
2A	Downtown-Fifth St. Station	5.17	3.82	1.35	20.52	20.52	6,300	74%	4,095	\$462,285	26%	2,205	\$248,922	\$711,207
2B	Downtown-PVCC	6.27	3.72	2.55	10.75	10.75	3,300	59%	1,958	\$221,043	41%	1,342	\$151,522	\$372,565
3	Southwood & Belmont	13.5	9.75	3.75	31.27	31.27	9,600	72%	5,819	\$656,907	28%	3,781	\$426,837	\$1,083,744
3E	Southwood & Belmont	14.5	10.75	3.75	12.05	12.05	3,700	100%	3,700	\$417,654	0%	0	\$0	\$417,654
4	Cherry Ave & Harris Rd	11.28	11.28	0	15.96	15.96	4,900	100%	4,900	\$553,129	0%	0	\$0	\$553,129
5	Commonwealth Drive	18.59	1.75	16.84	67.75	67.75	20,800	9%	6,864	\$774,877	91%	13,936	\$1,573,235	\$2,348,112
6	Ridge Street & Prospect Ave	10.52	10.52	0	22.81	22.81	7,001	100%	7,001	\$790,381	0%	0	\$0	\$790,381
7	Emmet Street & Seminole Trail	13.45	10.55	2.9	109.12	109.12	33,500	78%	19,430	\$2,193,453	22%	14,070	\$1,588,362	\$3,781,815
8	Preston Ave & Emmet Street	8.99	8.99	0	32.57	32.57	10,000	100%	9,100	\$1,027,299	0%	900	\$101,601	\$1,128,900
9	Health Department & YMCA	12.54	12.54	0	19.77	14.58	5,800	100%	4,782	\$539,840	0%	1,018	\$114,922	\$654,762
10	Pantops	9.8	3.71	6.09	29.32	29.32	9,000	38%	2,654	\$299,610	62%	6,346	\$716,400	\$1,016,010
11	Locust Avenue & Rio Road	13.5	6.93	6.57	15.57	12.10	4,600	51%	1,709	\$192,929	49%	2,891	\$326,365	\$519,294
T	Trolley	5.92	5.92	0	55.39	55.39	17,005	100%	17,005	\$1,919,664	0%	0	\$0	\$1,919,664
TOTALS					462.07	434.19	140,406	66%	92,740	\$10,469,474	34%	47,665	\$5,380,925	\$15,850,399

Notes

- 1 2025 Weekday schedule = 255 days (not incl. Christmas)
- 2 2025 Saturday schedule = 52 days
- 3 Cost per Rev. Hour = \$112.89
- 4 Round trip route distances measured from Remix
- 5 City/County portion of routes based on Google Earth measurements and City Limit boundaries
- 6 Revenue hours reflects July 2025 proposed service schedule

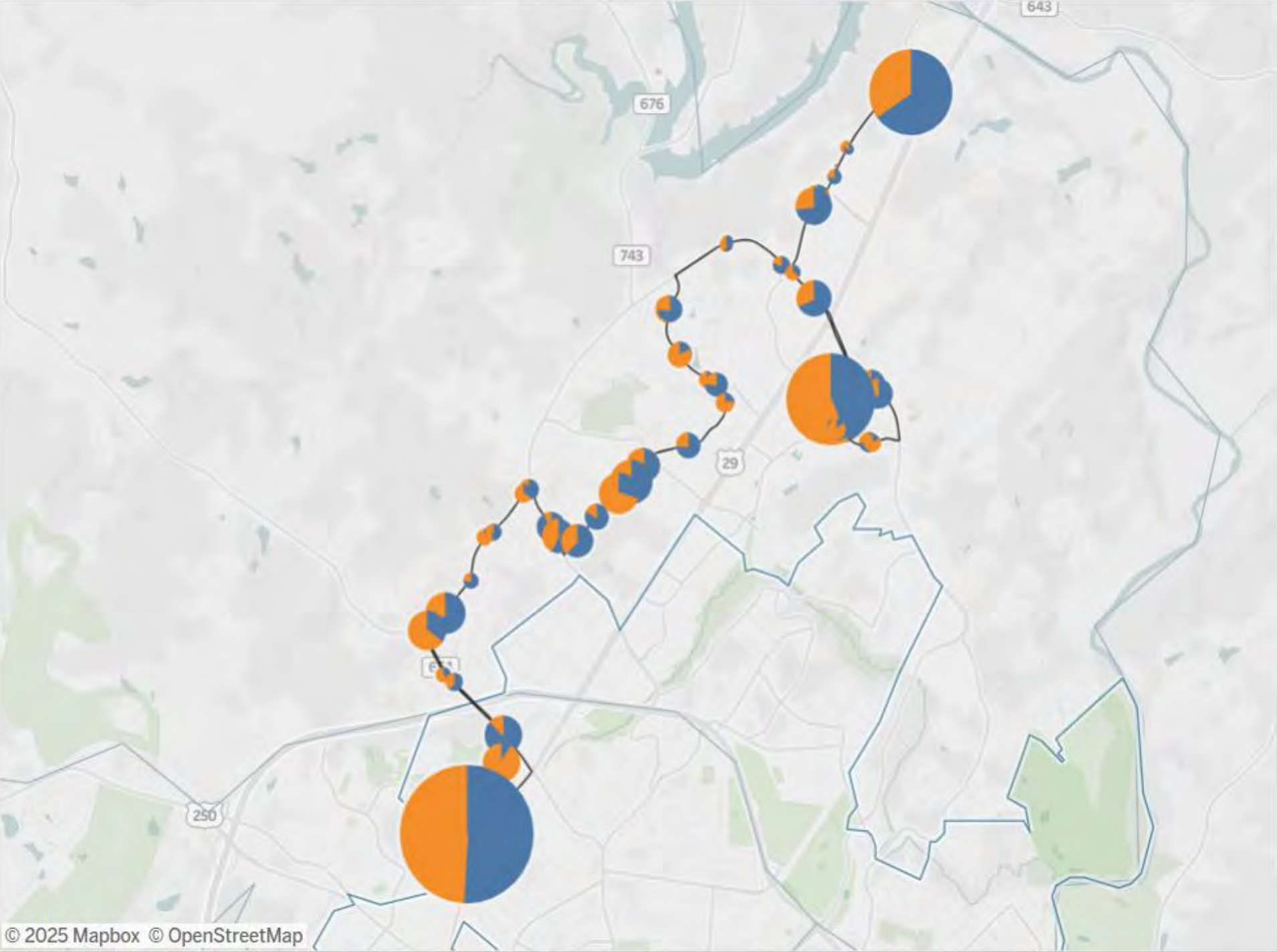
FIXED-ROUTE SERVICE FUNDING SOURCES – FY26

Source	Amount	Percent
Federal	\$5,184,232	32.6%
State	\$2,600,883	16.4%
Local – Charlottesville	\$5,205,028	32.8%
Local – County of Albemarle	\$2,681,378	16.9%
UVA – Trolley/Zero Fare	\$ 190,070	1.2%
Other	\$ 18,300	0.1%
	\$15,879,891	100%



Route 5 – Projected Budget FY26 (EXAMPLE)

5 BRSC/Walmart Route Ridership by Stop



Projected FY2026 Cost: \$2,348,112.81

Projected Annual Hours: 20,800.00

6,864 Total Hours(C)

13,936 Total Hours(A)

Projected Cost Per Hour: \$112.89

Projected Cost Per Hour after Fed/State credit: \$56.55 (C)
\$54.85 (A)

Projected FY2026 Revenue: \$2,348,112.81

Projected Federal Credit: \$247,107.59 (C)
\$539,017.45 (A)

Projected State Credit: \$127,147.37 (C)
\$258,177.71 (A)

Projected Local Contribution: \$394,853.49 (C)
\$764,360.61 (A)

Projected UVA Contribution: \$4,888.62 (C)
\$9,926.54 (A)

Projected Advertising Revenue: \$2,633.43

FY26 – Cost Allocation Estimate

				PROJECTED REVENUE													
Route	Route Name	Annual Hours	Jurisdiction	Projected Scheduled Cost (Hours)	Projected Federal Operating Assistance	%	Projected State Operating Assistance	%	Jurisdiction Contribution	% of Total City Contribution	Projected CARES Funds Contribution	Non-transportation Income	Projected Farebox Recovery	Projected UVA Contribution	UVA Contribution for Trolley	Advertising/ Other	Projected TOTAL Revenue
1	PVCC & Woolen Mills	3,724.00	C'Ville	\$ 420,413.43	\$ 132,952.79	4.02%	\$ 68,409.87	4.02%	\$ 212,438.61	4.02%	\$ -	\$ -	\$ -	\$ 2,630.26		\$ 481.34	\$ 416,912.86
2A	Downtown-Fifth St. Station	4,095.00	C'Ville	\$ 462,296.72	\$ 146,198.09	4.42%	\$ 75,225.14	4.42%	\$ 233,602.61	4.49%	\$ -	\$ -	\$ -	\$ 2,892.29		\$ 529.29	\$ 458,447.42
2B	Downtown-PVCC	1,958.00	C'Ville	\$ 221,044.44	\$ 69,903.75	2.11%	\$ 35,968.45	2.11%	\$ 111,695.70	2.15%	\$ -	\$ -	\$ -	\$ 1,382.93		\$ 253.08	\$ 219,203.92
3	Downtown-Southwood	5,819.00	C'Ville	\$ 656,924.20	\$ 207,747.67	6.27%	\$ 106,895.01	6.27%	\$ 331,949.59	6.38%	\$ -	\$ -	\$ -	\$ 4,109.95		\$ 752.12	\$ 651,454.34
3E	Downtown-Belmont Park	3,700.00	C'Ville	\$ 417,703.99	\$ 132,095.96	3.99%	\$ 67,968.99	3.99%	\$ 211,069.51	4.06%	\$ -	\$ -	\$ -	\$ 2,613.30		\$ 478.23	\$ 414,225.99
	4owntown-Cherry Ave & Harris R	4,900.00	C'Ville	\$ 553,175.56	\$ 174,937.89	5.28%	\$ 90,012.98	5.28%	\$ 279,524.49	5.38%	\$ -	\$ -	\$ -	\$ 3,460.86		\$ 633.34	\$ 548,569.56
5	Barracks Ctr-Fashion Sq Mall	6,864.00	C'Ville	\$ 774,897.36	\$ 245,055.85	7.40%	\$ 126,091.66	7.40%	\$ 391,562.47	7.53%	\$ -	\$ -	\$ -	\$ 4,848.03		\$ 887.19	\$ 768,445.19
6	Downtown-Ridge St	7,000.00	C'Ville	\$ 790,250.80	\$ 249,911.27	7.55%	\$ 128,589.98	7.55%	\$ 399,320.70	7.68%	\$ -	\$ -	\$ -	\$ 4,944.09		\$ 904.77	\$ 783,670.80
7	Emmet Street & Seminole Trail	19,430.00	C'Ville	\$ 2,193,510.44	\$ 693,682.27	20.95%	\$ 356,929.03	20.95%	\$ 1,108,400.17	21.31%	\$ -	\$ -	\$ -	\$ 13,723.38		\$ 2,511.38	\$ 2,175,246.23
8	Prospect Ave-Barracks Rd	9,100.00	C'Ville	\$ 1,027,326.04	\$ 324,884.65	9.81%	\$ 167,166.97	9.81%	\$ 519,116.91	9.98%	\$ -	\$ -	\$ -	\$ 6,427.32		\$ 1,176.20	\$ 1,018,772.04
9	Downtown-Rose Hill	4,782.00	C'Ville	\$ 539,854.19	\$ 170,725.10	5.16%	\$ 87,845.32	5.16%	\$ 272,793.08	5.25%	\$ -	\$ -	\$ -	\$ 3,377.52		\$ 618.09	\$ 535,359.11
10	Pantops	2,654.00	C'Ville	\$ 299,617.95	\$ 94,752.07	2.86%	\$ 48,753.97	2.86%	\$ 151,399.59	2.91%	\$ -	\$ -	\$ -	\$ 1,874.52		\$ 343.04	\$ 297,123.19
11	Downtown-Locust Ave & Rio Rd	1,709.00	C'Ville	\$ 192,934.09	\$ 61,014.05	1.84%	\$ 31,394.32	1.84%	\$ 97,491.30	1.87%	\$ -	\$ -	\$ -	\$ 1,207.06		\$ 220.89	\$ 191,327.63
ROLLEY	Trolley	17,002.00		\$ 1,919,406.30	\$ 606,998.76	18.33%	\$ 312,326.68	18.33%	\$ 879,990.27	16.92%	\$ -	\$ -	\$ -	\$ 12,008.49	\$ 90,070.00	\$ 2,197.55	\$ 1,903,591.75
Subtotal				\$ 10,469,355.51	\$ 3,310,860.16	100.00%	\$ 1,703,578.37	100.00%	\$ 5,200,355.00	100%	\$ -	\$ -	\$ -	\$ 65,500.00	\$ 90,070.00	\$ 11,986.50	\$ 10,382,350.03

66.1%

Route	Jurisdiction	Annual Hours	Jurisdiction	Projected Scheduled Cost (Hours)	Projected Federal Operating Assistance	%	Projected State Operating Assistance	%	Jurisdiction Contribution	% of Total County Contribution	Projected CARES Funds Contribution	Projected Farebox Recovery	Projected UVA Contribution	Annual UVA Contribution for Trolley	Advertising / Other	Projected TOTAL Revenue
1	PVCC & Woolen Mills	1,176.00	Albemarle	\$ 132,762.13	\$ 46,220.19	2.47%	\$ 22,138.47	2.47%	\$ 65,543.13	2.47%	\$ -	\$ -	\$ 851.19		\$ 155.77	\$ 134,908.75
2A	Downtown-Fifth St. Station	2,205.00	Albemarle	\$ 248,929.00	\$ 86,662.85	4.63%	\$ 41,509.63	4.63%	\$ 122,893.37	4.63%	\$ -	\$ -	\$ 1,595.98		\$ 292.06	\$ 252,953.91
2B	Downtown-PVCC	1,342.00	Albemarle	\$ 151,502.37	\$ 52,744.47	2.82%	\$ 25,263.46	2.82%	\$ 74,794.97	2.82%	\$ -	\$ -	\$ 971.34		\$ 177.76	\$ 153,951.99
3	Downtown-Southwood	3,781.00	Albemarle	\$ 426,848.33	\$ 148,604.19	7.93%	\$ 71,178.20	7.93%	\$ 210,730.09	7.93%	\$ -	\$ -	\$ 2,736.69		\$ 500.81	\$ 433,749.99
5	Barracks Ctr-Fashion Sq Mall	13,936.00	Albemarle	\$ 1,573,276.45	\$ 547,724.95	29.24%	\$ 262,348.42	29.24%	\$ 776,708.41	29.24%	\$ -	\$ -	\$ 10,086.90		\$ 1,845.90	\$ 1,598,714.58
7	Emmet Street & Seminole Trail	14,070.00	Albemarle	\$ 1,588,404.11	\$ 552,991.54	29.52%	\$ 264,871.00	29.52%	\$ 784,176.76	29.52%	\$ -	\$ -	\$ 10,183.89		\$ 1,863.65	\$ 1,614,086.84
8	Prospect Ave-Barracks Rd	900.00	Albemarle	\$ 101,603.67	\$ 35,372.59	1.89%	\$ 16,942.71	1.89%	\$ 50,160.56	1.89%	\$ -	\$ -	\$ 651.42		\$ 119.21	\$ 103,246.49
9	Downtown-Rose Hill	1,018.00	Albemarle	\$ 114,925.05	\$ 40,010.33	2.14%	\$ 19,164.09	2.14%	\$ 56,737.17	2.14%	\$ -	\$ -	\$ 736.83		\$ 134.84	\$ 116,783.26
10	Pantops	6,346.00	Albemarle	\$ 716,418.80	\$ 249,416.09	13.31%	\$ 119,464.92	13.31%	\$ 353,687.68	13.31%	\$ -	\$ -	\$ 4,593.24		\$ 840.56	\$ 728,002.49
11	Downtown-Locust Ave & Rio Rd	2,891.00	Albemarle	\$ 326,373.58	\$ 113,624.63	6.07%	\$ 54,423.74	6.07%	\$ 161,126.87	6.07%	\$ -	\$ -	\$ 2,092.51		\$ 382.93	\$ 331,650.68
Subtotal				\$ 5,381,043.49	\$ 1,873,371.84	100.00%	\$ 897,304.64	100.00%	\$ 2,656,559.00	100%	\$ -	\$ -	\$ 34,500.00	\$ -	\$ 6,313.50	\$ 5,468,048.98

33.9%

Grand Total	140,402.00	\$ 15,850,399.00	\$ 5,184,232.00	\$ 2,600,883.00	\$ 7,856,914.00	\$ -	\$ -	\$ 100,000.00	\$ 90,070.00	\$ 18,300.00	\$ 15,850,399.00
-------------	------------	------------------	-----------------	-----------------	-----------------	------	------	---------------	--------------	--------------	------------------

MICROCAT RIDESHARE

- **What It Is:**

- MicroCAT is an on-demand, fare-free microtransit service for Charlottesville and Albemarle County.

- **Key Features:**

- Flexible Trips: Riders can request rides through the MicroCAT app for pickup and drop-off anywhere within the service area.
- Connection to Fixed Routes: MicroCAT makes it easy to reach fixed-route stops, expanding access to the broader CAT system.
- Fare-Free and Accessible: Service is free for all riders, and vehicles are ADA-compliant.

- **How It Works:**

- Request rides via the MicroCAT app or call by phone for convenient door-to-door service.
- MicroCAT operates alongside fixed-route buses to fill transit gaps in underserved areas.



Ride MicroCAT

MicroCAT Total Cost: 100% Funding by Albemarle County

	Current Supply Levels
Est. Weekly Requests	3000
Est. Weekly Met Demand	2250 (75%)
Est. Weekly Rides	1500
Avg. Wait Time	23 min
Weekly Supply (Van Hrs)	380
Requests / Van Hour	7.9
Vehicle Count (Total)	8
Total Annual Cost	\$1.275M



100% hybrid fleet.
100% in on sustainability.

Powered by  via

MICROCAT SERVICE STARTED – November 2023

Celebrating one year of MicroCAT!



Fare free, consistent with the network



Accessible for all

**Total FY2024
Rides:
51,643**

**Accounts
Created:
4,124**

**Average Rating:
4.9**

MICROCAT COVERAGE MAP

As efficient as a bus, as convenient as a taxi.

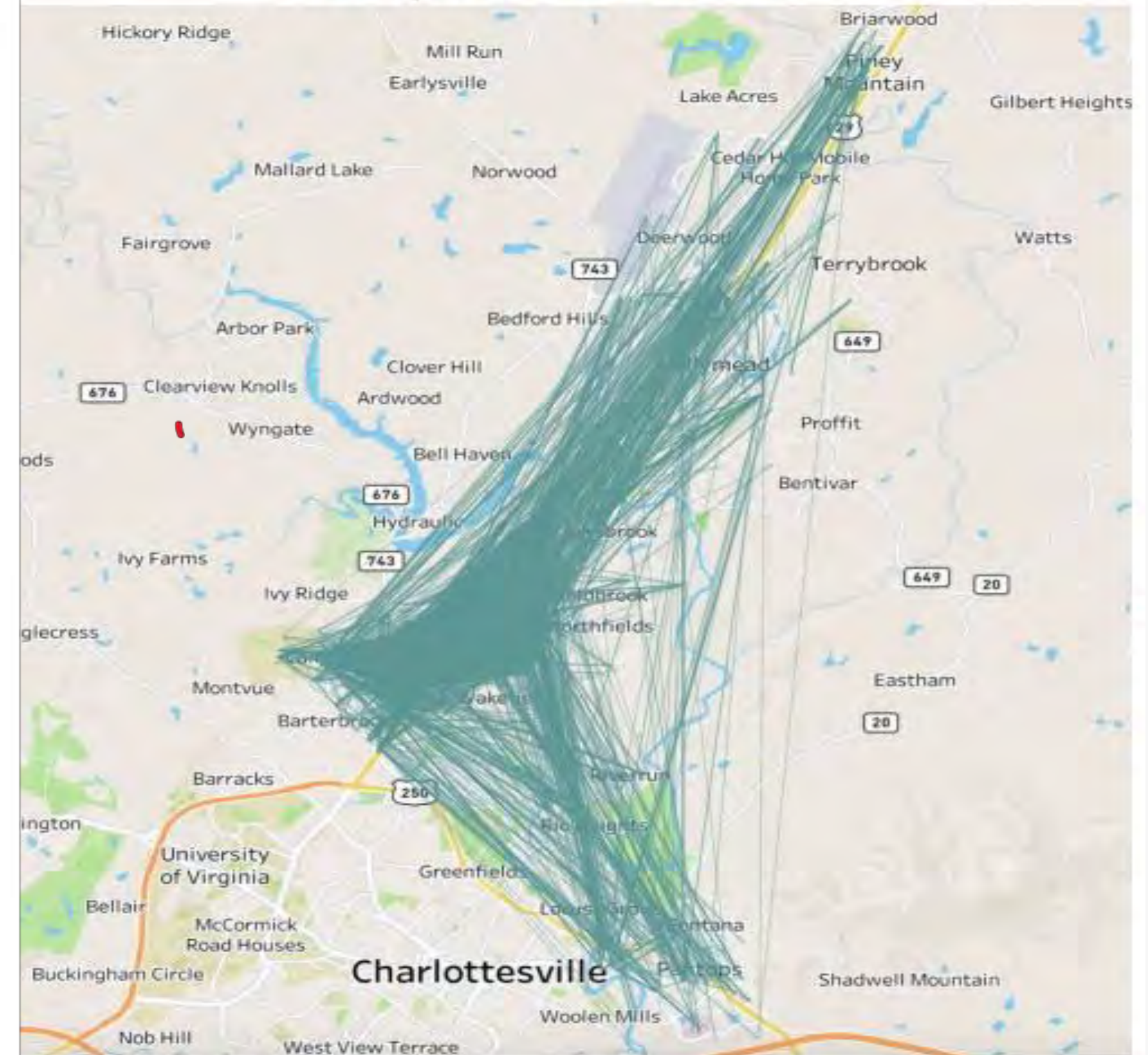
Get on-demand, convenient, and affordable rides in Pantops and the US-29 Corridor area.



Popular Destinations:

- | | |
|----------------------------------|-------------------------------------|
| 1 Food Lion | 6 The Shops at Stonefield |
| 2 Target | 7 Pantops Shopping Center |
| 3 Walmart Supercenter | 8 Rivanna Ridge Shopping Center |
| 4 Rio Hill Shopping Center | 9 Sentara Martha Jefferson Hospital |
| 5 Charlottesville Fashion Square | |

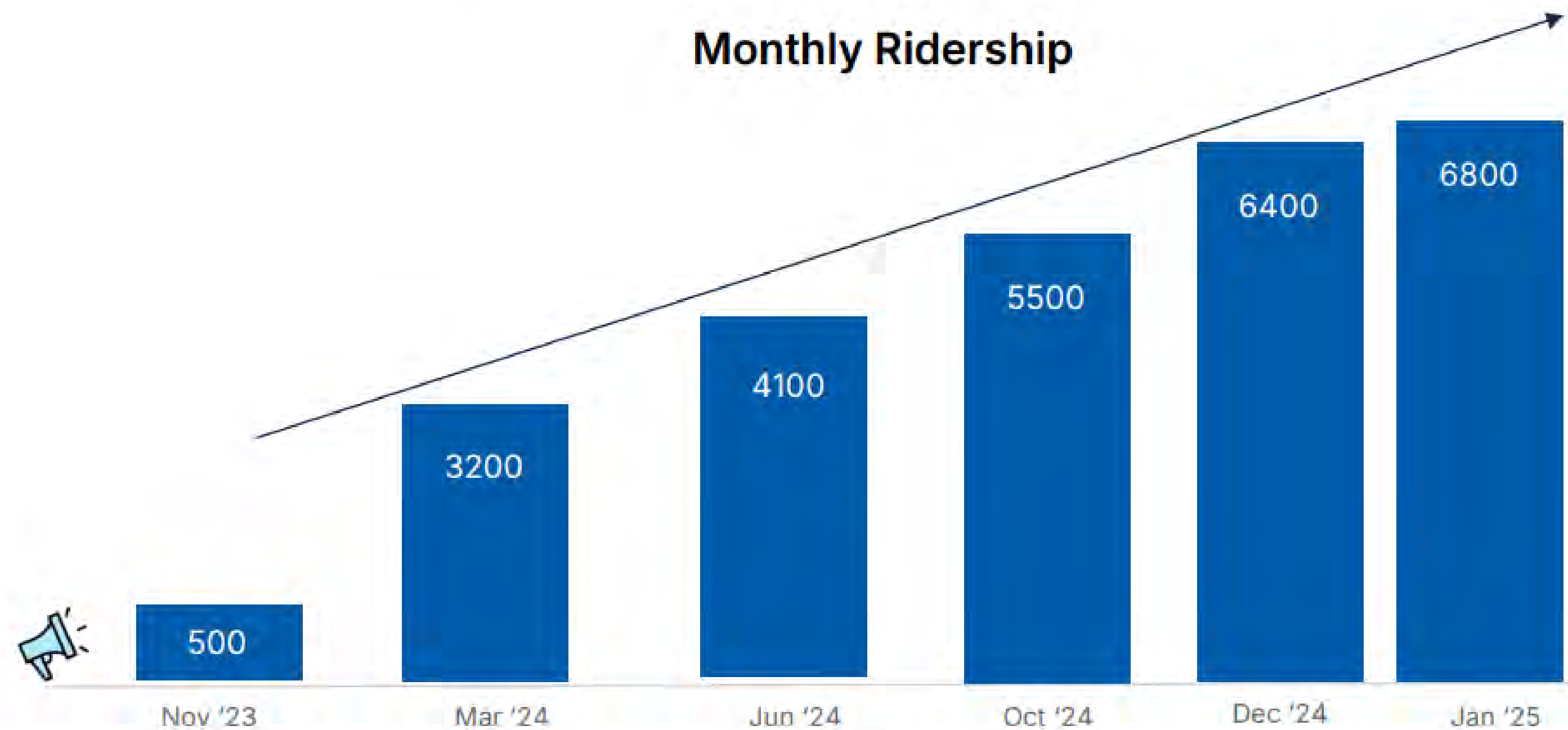
Completed Rides



MICROCAT RIDERSHIP TREND

Over the last year MicroCat has seen significant growth.

Monthly Ridership

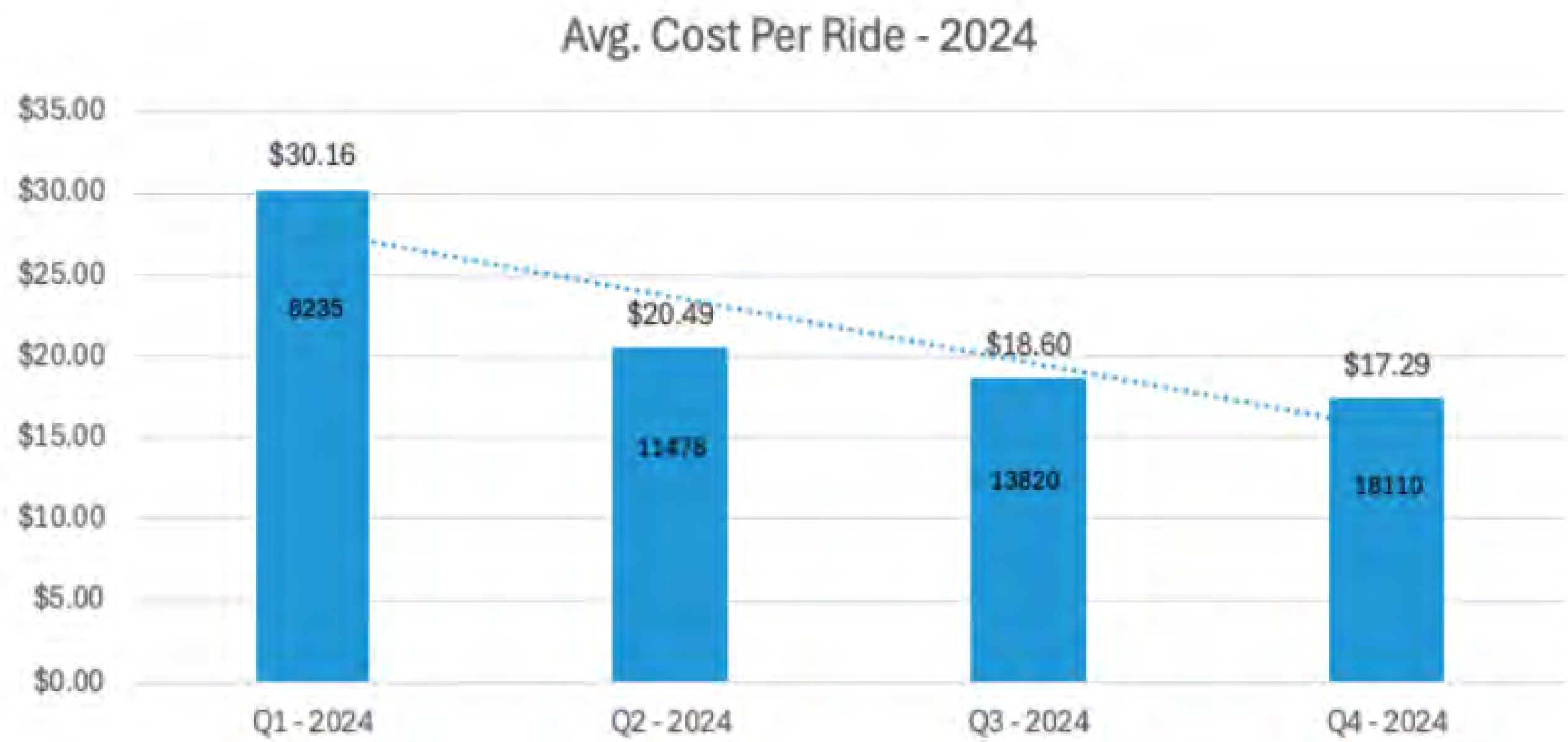


4.9
out of 5 ride
rating

3.5
Passengers per
revenue hour

MicroCAT COST-PER-RIDE TREND

MicroCAT is highly efficient and cost-per-ride continues to drop, with over 40% of rides shared



MicroCAT – Weekly Performance Metrics

Demand and ridership continues to grow; continuously reviewing supply plan to optimize for demand peaks

Weekly performance

Category	Metric	L13W Average	W/C 01/20/2025	W/C 01/27/2025	W/C 02/03/2025	Comments
Inputs	Requests	2,534	2,812	2,850	2,686	-
	Vehicle hours	385	352	373	391	Tracking tightly to budget
Efficiency	Rides	1,493	1,534	1,524	1,569	-
	Utilization	3.9	4.4	4.1	4.0	Very strong for door to door service
Quality	Met demand	81%	75%	76%	81%	In 75-80% range as demand grows
	Average ETA	21.3 min	22.9 min	22.9 min	22.1 min	-

QUESTIONS?